

Solution Manager at the South African Post Office

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AGENDA

Introduction to Solution Manager

Solution Manager for Configuration Management

Solution Manager for Document Management

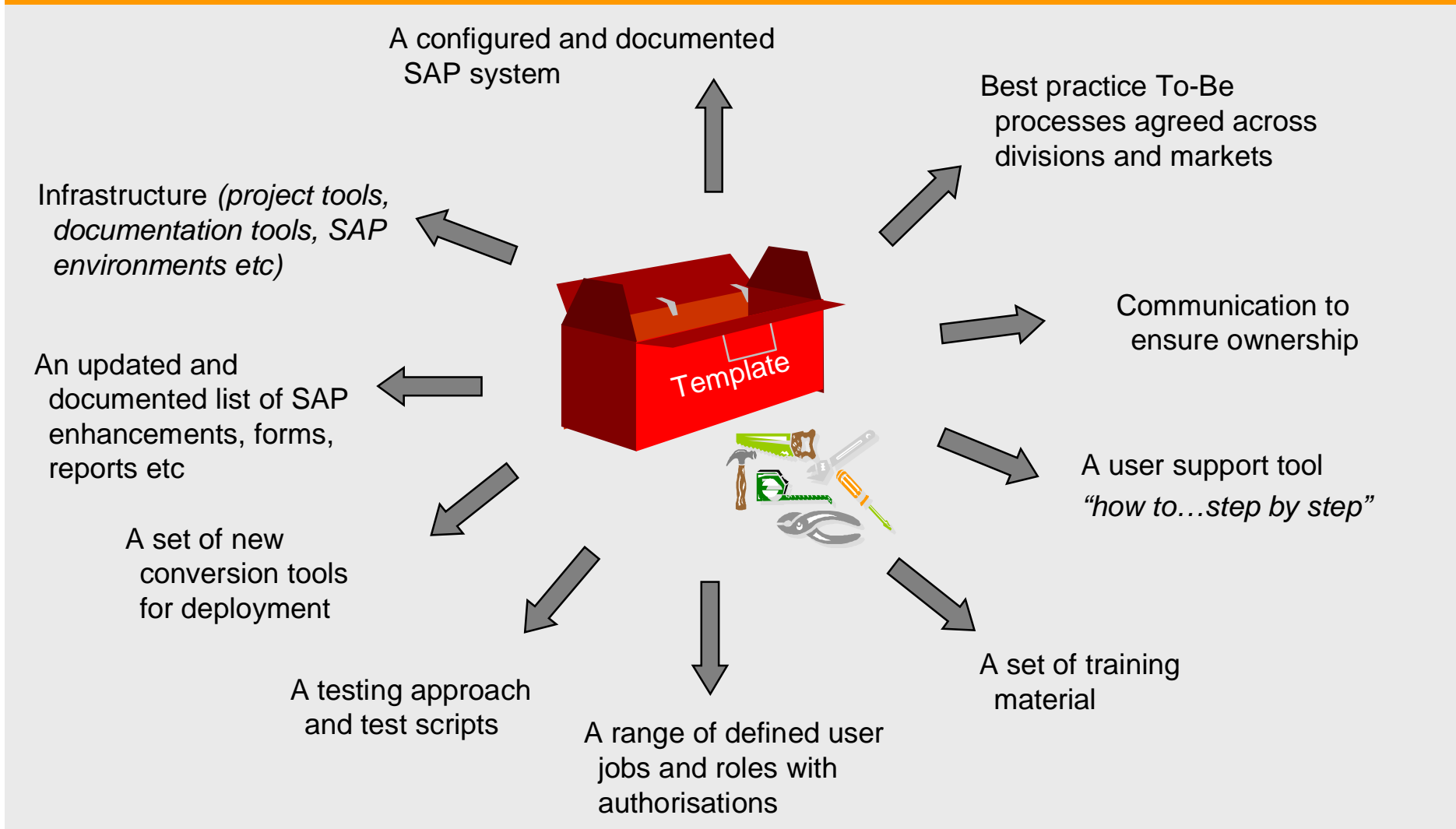
Solution Manager for Test Plan Management

Lessons Learnt at the Post Office

Questions

Introduction to Solution Manager

Delivering an SAP Project includes the following...



Introduction to Solution Manager

The SAP Solution Manager is a new type of application, which...

- Takes a consistent business-process and phase-oriented approach
- End-to-end functionality for application management and continuous improvement
- Provides full life-cycle support and collaboration with SAP
- Contains best practices for implementation, operation and optimization of SAP solutions
- Is delivered as part of your annual maintenance fee



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Solution Manager for Configuration Management

- Define Business Scenarios
- Define Business Processes per Scenario
- Define Process Steps per Business Process
- Link SAP Transaction Codes to Process Steps
- Link IMG to Processes to enable Configuration

- Link Development and Testing clients in the landscape to Solution Manager
- Ensure the following is done in the correct clients:
 - Custom development and configuration
 - Component and Unit Testing
 - Product, System and User Acceptance Testing

Solution Manager for Configuration Management Business Scenarios in Business Blueprint

Business Blueprint Edit Goto Settings Environment System Help

Business Blueprint Change for Project MYSAP2005

System Role: Evaluation System
Structure Element: Business Scenarios

Structure | Proj. Documentation | Administration | Transactions | Messages

Source: Business Process Repository

Scenario Name	Source	Original Name
Finance		
Conversions Sahmeer SignOffs		
Controlling		
Human Resources		
Sales and Distribution		
Project Systems		
Flexible Real Estate		
Plant Maintenance		
Materials Management		
Enterprise Portal		
Business Warehouse		
Technical		
Change Management & Training		
RICEFW (Project)		
RICEFW (SAPO IT)		
Middleware		

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Solution Manager for Document Management

- Central Repository for all project documentation
- Document Types used for all kinds of documentation developed throughout the various project phases
- Status fields used to track document status
- Deliverable sign off sheets scanned to PDF and uploaded

Solution Manager for Document Management Project Documentation Repository

Configuration Change for Project MYSAP2005

System Role: Development System
Business Process: --- Accounts Payable ---

Structure | Proj. Documentation | Administration | Transactions | Configuration | Development | Test ...

Name	Documentation Type	Owner	Status	Bluepri...
Accounts Payable Blueprint Deliverable	Business Blueprint	MOCKEA	Released	<input checked="" type="checkbox"/>
RDD_FIAP_INVOICE PROCESSOR_v1.3.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_DOWN PAYMENT PROCESSOR_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_DOWN PAYMENT VERIFIER_V1.3.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_RECURRING INVOICE PROCESSOR_v1.4...	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_CONTRACT CREATOR_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_PAYMENT RUN VERIFIER_V1.3.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_CHEQUE VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_PAYMENT RUN PROCESSOR_V1.3.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_MANUAL PAYMENT PROCESSOR_V1.1.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_CREDIT MEMO VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_CREDIT MEMO PROCESSOR_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_SUNDRY INVOICE VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_REVERSAL VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_INVOICE VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_SUNDRY INVOICE PROCESSOR_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_BLOCK INVOICE PROCESSOR_V1.1.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
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RDD_FIAP_VENDOR MASTER VERIFIER_v1.4.doc	Role Mapping - Role Description	MANCHIDIM	Released	<input type="checkbox"/>
RDD_FIAP_AP Report Processor_v1.1.doc	Role Mapping - Role Description	MAPUKANEK	Copy Editing	<input type="checkbox"/>
RDD_FIAP_AP Viewer_v1.1.doc	Role Mapping - Role Description	MANCHIDIM	Copy Editing	<input type="checkbox"/>
RTM_accounts payable.xls.XLS	Role Mapping - Transactional Ma...	MAPUKANEK	Copy Editing	<input type="checkbox"/>

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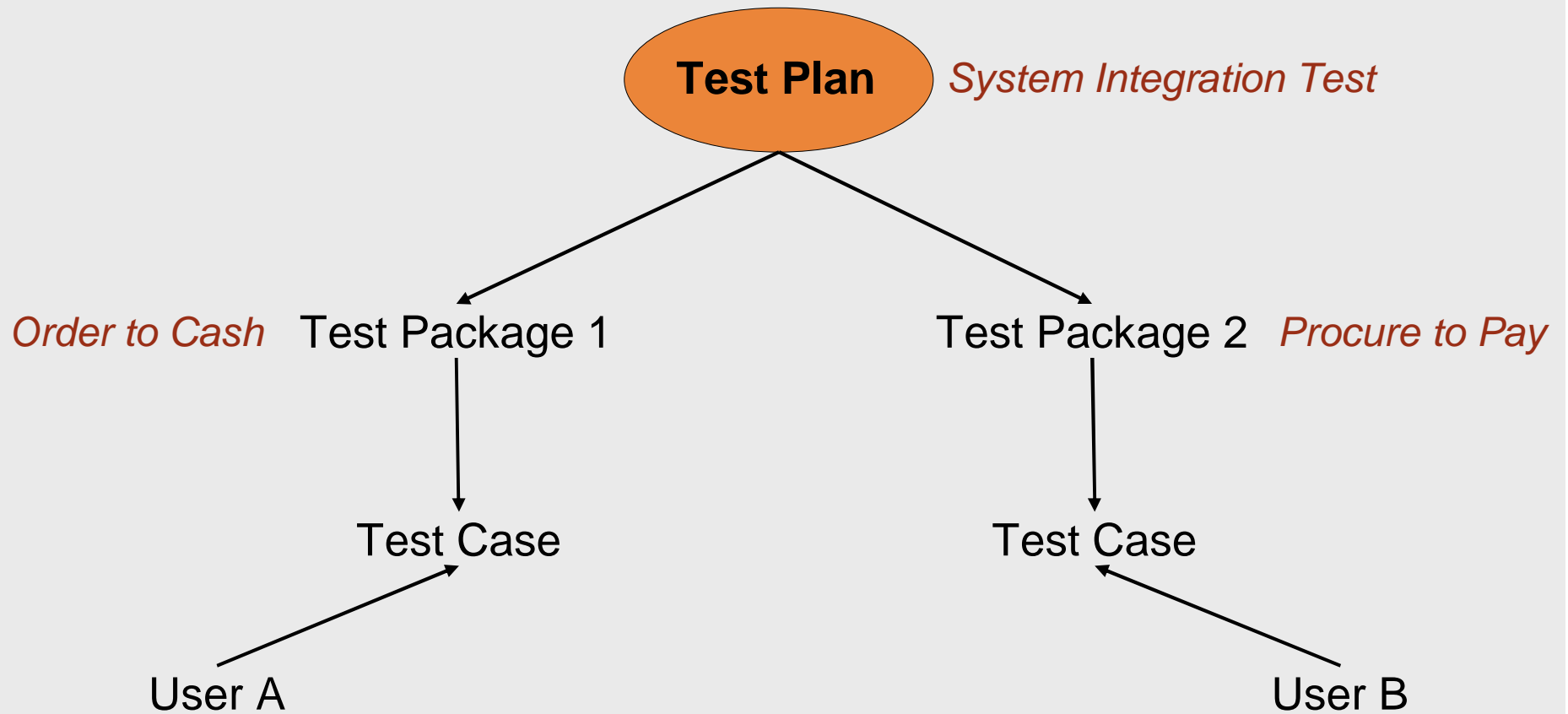
Solution Manager for Document Management

Solution Manager for Test Plan Management

Lessons Learnt at the Post Office

Questions

Solution Manager for Test Plan Management



Solution Manager for Test Plan Management

Test Plans per Functional Team

Restrict Value Range (1) 73 Entries found

Restrictions

Title	Test Set	Respons.	Project	System Data Contain...	Changed On
TST_UN_MM_RICEFW_TESTPLAN_V1		RAMOLOTJAR	MYSAP2005		15.08.2007
ECATT_MAIN (Test Plan)		SAP		EC_TEST_R_MAIN	20.04.2006
PM_RICEFW TEST_V1		MASHOKWET	MYSAP2005		11.07.2007
TST_Human Resources Plan R1		KEYTERW	MYSAP2005		18.07.2007
TST_CO_Assembly_Test_Plan_v_01		PILLAYK	MYSAP2005		31.07.2007
TST_CO_Master Test Plan_V2		PILLAYK	MYSAP2005		31.07.2007
TST_CO_RICEFW_SIT_TEST_PLAN_CYCLE3_TEAM		PILLAYK	MYSAP2005		03.08.2007
TST_CO_RICEFW_SIT_TEST_PLAN_USER_TESTING		PILLAYK	MYSAP2005		02.08.2007
TST_CO_RICEFW_SIT_TEST_PLAN_v1		PILLAYK	MYSAP2005		31.07.2007
TST_CO_SIT_MASTER_PLAN_CYCLE3_TEAM_v1		PILLAYK	MYSAP2005		03.08.2007
TST_CO_SIT_MASTER_PLAN_CYCLE3_v1		PILLAYK	MYSAP2005		02.08.2007
TST_CO_SIT_MASTER_PLAN_v1		PILLAYK	MYSAP2005		31.07.2007
TST_FIAA_TEST PLAN_v1.0		MOODLEYS	MYSAP2005		08.08.2007
TST_FIAP_TEST PLAN_v1.0		MOODLEYS	MYSAP2005		11.07.2007
TST_FIAR_TEST PLAN_V1.1		MOODLEYS	MYSAP2005		03.05.2007
TST_FICMB_TEST PLAN_v1.0		MOODLEYS	MYSAP2005		27.04.2007
TST_FIGL_TEST PLAN_v1.0		MOODLEYS	MYSAP2005		19.04.2007
TST_FI_Banking_V1		MAKIZAT	MYSAP2005		23.08.2007
TST_FI_Financial Accounting Test Plan_v1.0		MOODLEYS	MYSAP2005		30.05.2007
TST_MM_Assembly Test plan_v2		RAMOLOTJAR	MYSAP2005		08.08.2007
TST_MM_SIT_TEST_PLAN_v1		RAMOLOTJAR	MYSAP2005		13.07.2007
TST_MM_SIT_RICEFW TESTPLAN_v1		RAMOLOTJAR	MYSAP2005		15.08.2007
TST_MM_SIT_TEST PLAN_CYCLE3		RAMOLOTJAR	MYSAP2005		02.08.2007

Solution Manager for Test Plan Management

Test Packages per Functional Team

Test Organizer: Test Package Management

Test Plan: TST_FIAP_TEST PLAN_v1.0

Worklist | Status Analysis | Status | Message Overview

Test Plan, Packages, and Tester Assigned	Tester Names	Errors	No Re...	OK	Message Exists
▼ TST_FIAP_TEST PLAN_v1.0		2	1	72	
▶ TST_FIAP_Automatic Payments_v1.1		0	0	9	
▶ TST_FIAP_Create Sundry Vendor_v1.1		0	0	5	
▼ TST_FIAP_Create Trade Vendor_v1.1		0	0	5	
▶ MOODLEYS	MOODLEYS				
▶ TESTERAP	AP Tester TESTER				
▶ TST_FIAP_Down payments_v1.1		0	0	2	
▶ TST_FIAP_Foreign Payments_v1.1		1	0	0	
▼ TST_FIAP_Invoice Block_v1.1		0	0	4	
▶ MOODLEYS	MOODLEYS				
▶ TESTERAP	AP Tester TESTER				
▶ TST_FIAP_Invoice Verification Adjustment_		0	1	8	
▶ TST_FIAP_Invoice Verification_v1.1		0	0	7	
▶ TST_FIAP_Maintain Sundry Vendor_v1.1		0	0	2	
▶ TST_FIAP_Maintain Trade Vendor_v1.1		0	0	2	
▶ TST_FIAP_Manual Cheque_v1.1		0	0	1	
▶ TST_FIAP_Recurring Invoice_v1.1		1	0	4	
▶ TST_FIAP_Reverse Payments_v1.1		0	0	6	

Solution Manager for Test Plan Management Status Analysis per Test Package

SAP

List Edit Goto Settings System Help

Status Analysis Test Package "TST_FIAP_Automatic Payments_v1.1"

Status Analysis

Test Plan TST_FIAP_TEST_PLAN_v1.0
 Test Package TST_FIAP_Automatic Payments_v1.1
 Analysis of 11.10.2007, 12:42:10

Attachments Tabular Display Hierarchy List Message Overview Automatic Test

Test Plan	Errors	No Result	OK	Run Test Case	T...	T...	Test	P.	W	St...	Mes...	N...	Status Text	Log....	Des...
AP001 Automatic Payments	0	0	9												
Update Vendor line items	0	0	1												
Vendor Line Items							FBL1N			OO			OK	SAP E...	SM_E...
Maintain parameters for payments	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Execute payment proposal	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Print proposal	0	0	1												
Payment List							S_P99...			OO			OK	SAP E...	SM_E...
Edit payment proposal	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Execute actual payment run	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Create payment media	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Create file for electronic payment	0	0	1												
Parameters for Automatic Payment							F110			OO			OK	SAP E...	SM_E...
Cheque process handled at 7 church street	0	0	1												
Output Controller							SP01			OO			OK	SAP E...	SM_E...

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1. Use Solution Manager from Day One
 - The longer you wait the harder it becomes to implement
2. Appoint a Solution Manager Functional Owner
 - Single point of contact for Solution Manager
3. Train the project resources on the correct usage of the tool
 - It saves a lot of headaches (and re-work) later
4. Define standards (and stick to them)
 - Everything from naming conventions through to document types
5. Do regular audits on the tool
 - Just because you think the tool is valuable to the project doesn't mean everyone else thinks so!

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